

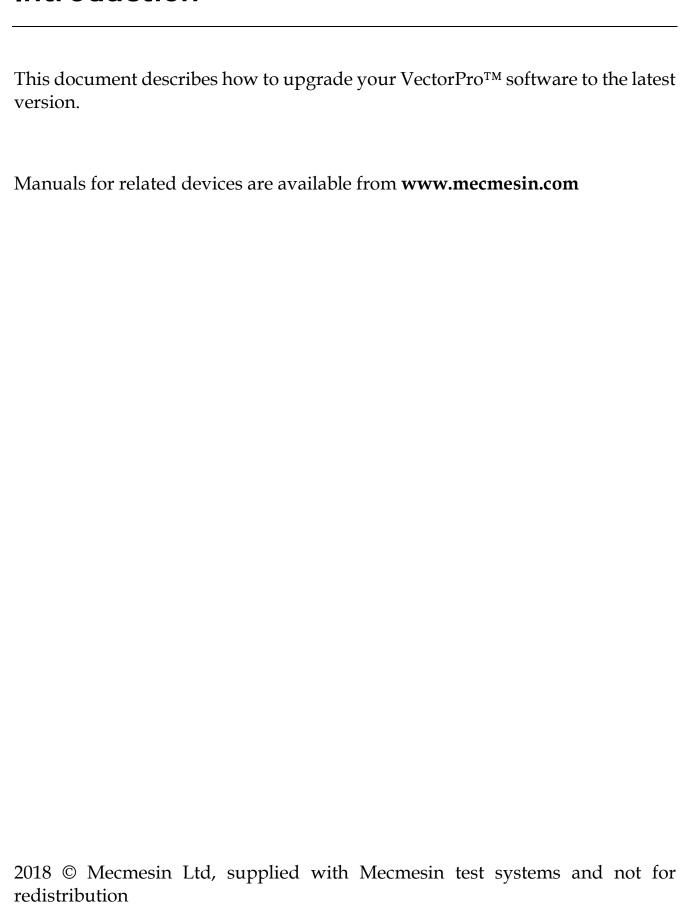
VectorPro™ Software Upgrade

Technical Bulletin





Introduction



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Updating VectorPro™

Previous Installation

Important! Before installing your new version of VectorPro[™], you will need to uninstall your previous version of the software.

If VectorPro[™] is already installed on your PC, it is recommended you backup your database prior to updating your software. The default save location is:

• C:\ProgramData\Mecmesin\

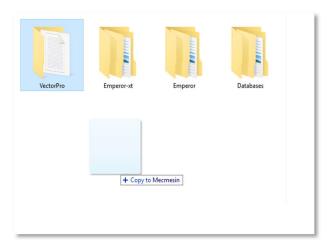
You will need to copy the entire 'VectorPro' folder to a safe location. If you are using a database in a custom location, the folder will also need to be backed up. Prior to updating, it is important to ensure there are no spaces in the address of the custom save location. If the address has spaces in it VectorPro will not be able to upgrade the database, in some instances this will stop the software from opening. For example:

• C:\Users\Mark\Documents\Test Files\

Is not an acceptable save location as it contains a space in the address between the words 'Test' and 'Files'.

• C:\Users\Mark\Documents\TestFiles\

The address above is acceptable as there are no spaces.



▲ Copying the default database to create a backup. This is recommended before installing a new version of VectorPro.

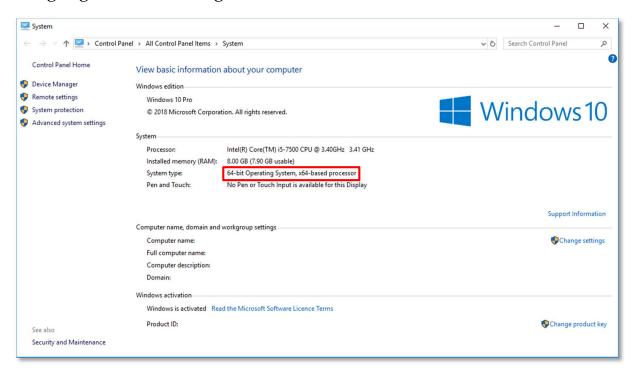
Installing VectorPro™

The required installation software is on the supplied USB key. In some instances, it may be supplied via an online download, or from a Mecmesin Web Site directly. Please do not connect your equipment until after the installation has been completed.

Step 1 - Check Your PC Specification

Before starting VectorPro[™] check whether your selected PC is 64-bit or 32-bit.

If you are not sure, open Windows Explorer, navigate to 'My Computer' or 'This PC', right-click anywhere on a blank section on the screen away from an icon and select properties. Under system type, you should see either 32-bit or 64-bit; this is highlighted in the image below.



Step 2 - Locate the Installation Folder

Insert your VectorPro™ key into the PC and locate your installation folder, this will be called:

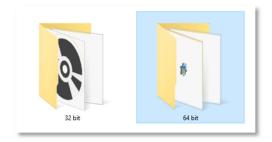
• FullInstaller-VectorPro-5.2.0.0-with-licence,

For users who have been supplied the software via an online download locate the folder in your default download location.



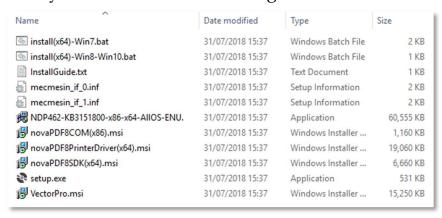
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Step 3 - Start the Installer

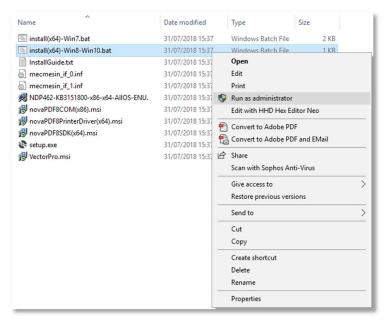


First, select either the 32-bit or the 64-bit folder depending on your computers architecture.

Within this folder, you will have the following files:



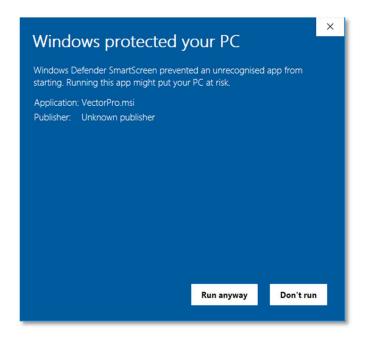
The files shown above are for a 64-bit installation, the 32-bit version file names are different.



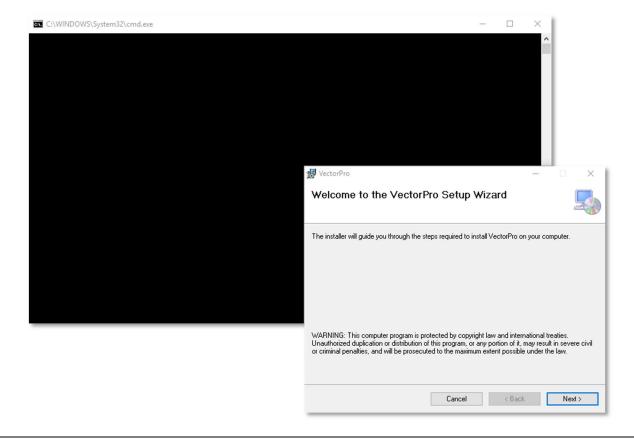
Right click on your corresponding '.bat' file and select 'Run as administrator'. Windows 7 users should use the 'install(x64)-Win7.bat' and users running Windows 8 and 10 should user the 'install(x64)-Win8-Win10.bat'

Step 4 - Installing VectorPro™

In some instances, Windows defender may prevent the installer from running and you will presented with the screen below, please select 'More information' and then the run 'anyway' option.

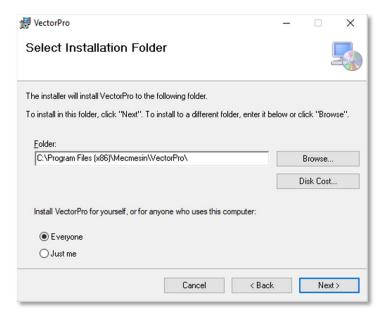


The VectorProTM installer should now appear on the screen. You should also see a black command prompt window appear, this managers the installation of VectorProTM required drivers and PDF printing software.



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Press 'Next' to continue the installation, you will then be presented with the screen below.



Here, you can select your installation location and whether the software installs for just this user or all users who access this PC. Press 'Next' to continue. Once the installer is finished press 'Close', you can now launch VectorPro.

Important Installation Information

Please ensure that all Windows user accounts that launch VectorPro[™] have admin read/write access to the following locations:

- **Default database location:** C:\ProgramData\Mecmesin\VectorPro\
- Default install location (Windows 10 example):
 C:\Program Files (x86)\Mecmesin\VectorPro
- **Custom database location:** If you have a custom database location, users must also have location admin access within Windows for this location

Note: If you are unsure how to perform this, please contact your local IT department for assistance.



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